

MEDICAL CENTER OPHTHALMOLOGY ASSOCIATES

To Our Valued Patients,

In the current environment with COVID-19 (coronavirus), we all have been conducting our daily activities with greater awareness and precaution. We are proactive in ensuring the health and safety of our patients and staff.

Our office will remain open to see patients with **urgent and emergent eye care needs or those that are considered medically necessary by our providers**. As always, we are committed to do whatever we can to provide a safe environment for you as well as our doctors and staff.

We have implemented the following additional measures:

- **Health screening at our main entrance.** This screening includes temperature check as well as a few health and exposure related questions.
- **Social distancing.** We will keep up with the social distancing practice of keeping six feet of distance between patients. Due to this practice, we may ask you to wait in your car until we are ready to begin your appointment.
- **Guest limit.** One only guest may accompany you to your appointment.
- **Enhanced cleaning efforts.** We are diligently wiping down all surfaces, e.g. chairs, door handles, countertops, etc., multiple times throughout the day. Our office has hand sanitizer readily available. We highly recommend good handwashing while in our office and refraining from touching your face, shaking hands, or touching surfaces unnecessarily.

In order to prevent the spread of COVID-19, MCOA is asking all patients that are sick with a fever, cough, and/or shortness of breath to reschedule their appointment for a later time after their symptoms have resolved. We appreciate your support and understanding during this time.

Please feel free to call our office if you have any questions or concerns at (210) 697-2020.

Wishing you the best health,

MCOA Physicians and Staff