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NEWS RELEASE

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FOR IMMEDIATE RELEASE

Medical Center Ophthalmology Associates Notifies Patients of Data Security Incident

San Antonio – Medical Center Ophthalmology Associates (“MCOA”) has notified patients of a data security incident that took place earlier this year.

On February 28, 2018, an employee of MCOA sent a general marketing email regarding an event taking place at MCOA’s facilities. The body of the email did not contain any personal information or protected health information. However, when composing the email, the employee inadvertently inserted patients’ email addresses in the “Cc” field instead of the “Bcc” field, resulting in all recipients of the email being able to view all other recipients’ email addresses.

MCOA recently sent letters to those patients who may have been affected by this incident. Although MCOA does not believe the disclosure of an email address alone creates a risk of identity theft, the letters informed those patients that MCOA is offering them identity theft protection services through ID Experts® to provide them with MyIDCare™. MyIDCare services include: Twelve months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and fully managed ID theft recovery services. More information can be found in the letters provided to those patients who may have been affected.

A variety of administrative, physical, and technical security measures were in place prior to this incident. After the incident, MCOA has taken steps such as reviewing its policies and procedures related to sending email communications to prevent mistakes such as this from occurring in the future. MCOA continues to assess its privacy and security controls to prevent future breaches.

MCOA takes its patients’ privacy and the security of information very seriously and deeply regrets any inconvenience this incident may have caused. Patients should call 1-800-430-9178 for assistance or with any additional questions, or visit <https://ide.myidcare.com/mcoa> for updated information.

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